



**Bids and Awards Committee**

**Public Bidding PB19-004**

**Project Title:**

**ORACLE DATABASE ENTERPRISE EDITION LICENSE & SUPPORT**

**Bid Bulletin No. 1**

All Perspective Bidders are hereby informed of the following amendments to the CIC Bidding documents relative to the above-mentioned project:

Original	Amended/Additional
<p><b>Title:</b></p> <p><b>ORACLE DATABASE ENTERPRISE EDITION LICENSE &amp; SUPPORT</b></p> <p><i>Supply, Delivery, Installation, Configuration, Data Migration, Testing and Commissioning of Oracle Database Enterprise Edition License &amp; Support for Credit Information System (CIS)</i></p>	<p><b>Title:</b></p> <p><b>ORACLE DATABASE ENTERPRISE EDITION LICENSE &amp; SUPPORT</b></p> <p><i>Supply, Delivery, Installation, Testing and Commissioning of Oracle Database Enterprise Edition License &amp; Support for Credit Information System (CIS)</i></p>
<p><b>Section V Special Conditions of the Contract</b></p>	<p><b>Section V. Special Conditions of the Contract</b></p>
<p><b>11.3 Terms of Payment</b></p> <p><b>Maintain the GCC Clause</b></p>	<p><b>11.3 Terms of Payment</b></p> <p><i>Eighty percent (80%) of the contract price (i.e. lowest calculated responsive quotation) will be paid to the supplier within thirty (30) calendar days upon inspection and final acceptance of the delivery. The remaining twenty percent (20%) will be paid in four tranches upon submission of the quarterly service report.</i></p> <p><i>It is understood that the contract price covers all deliverables enumerated in the technical specifications of this TOR. All maintenance support services rendered by the supplier during weekends, holidays and in-excess of the regular office hours of the government (8:00 AM to 5:00 PM, Monday to Fridays) is deemed included in the contract price and will not result to any additional cost to the CIC.</i></p> <p><b>Processing of payment shall commence upon</b></p>



**receipt of the following documents:**

**A. From the Supplier**

**Billing Statement / Invoice  
Delivery Receipt / Invoice  
Reports / Certifications**

**B. From the Credit Information Corporation**

**Receiving Report  
Inspection and Acceptance Report  
Certificate of Satisfactory  
Performance or Completion**

**All payments shall be made in accordance with government accounting and auditing rules and regulations.**

**Section VI. Schedule of Requirements**

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project site.

Lot	Description	Qty	Delivered, Weeks/Months
1	Oracle Database Enterprise Edition License & Support  2 licenses – Oracle Database Enterprise Edition 12C-Processor License Perpetual 2 licenses – Software Update Licenses & Support	1 Lot	<b>Within Thirty (30) calendar days upon receipt of Notice to Proceed</b>  <b>Licenses and maintenance support valid for one (1) year reckoned from the receipt of delivery</b>

**Section VI. Schedule of Requirements**

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project site.

Lot	Description	Qty	Delivered, Weeks/Months
1	Oracle Database Enterprise Edition License & Support  2 licenses – Oracle Database Enterprise Edition 12C-Processor License Perpetual 2 licenses – Software Update Licenses & Support	1 Lot	<b>Within Thirty (30) calendar days upon receipt of Notice to Proceed</b>  <b>Licenses and maintenance support valid for one (1) year reckoned from the receipt of delivery</b>



**The contract shall be implemented for one (1) calendar year which shall be reckoned from the date of delivery of Oracle Database Enterprise Edition License as specified in the Terms of Reference**

CONTRACT COMPONENT	DESCRIPTION	PERIOD	SCHEDULE OF REQUIREMENT*
Quarterly Service Report	Installation of database security patches and updates Health check of database system: performance, utilization and availability metrics	1 day	Day 90
Quarterly Service Report	One time performance tuning and capacity planning Installation of database security patches and updates Health check of database system: performance, utilization and availability metrics	1 day	Day 180
Quarterly Service Report	Installation of database security patches and	1 day	Day 270



			updates Health check of database system: performance, utilization and availability metrics		
		Quarterly Service Report	Installation of database security patches and updates Health check of database system: performance, utilization and availability metrics	1 day	Day 360
		Name of Company			
		Signature over Printed Name of Authorized Representative			
		Date			
<b>Section VII. Technical Specification</b>			<b>Section VII. Technical Specification</b>		
<b>B.</b>	<b>One (1) Year Maintenance Support</b>	<b>B.</b>	<b>One (1) Year Maintenance Support</b>		
	24 x 7 on line/on-site Technical support		<b>24 x 7 on line Technical support</b>		
	Response time within two (2) hours from receipt of notice		Response time within two (2) hours from receipt of notice		
	Provide system and security updates and upgrades of the system as determined by vulnerability assessment activities (Quarterly) or as needed		<b>Provide system and security updates and upgrades of the system as determined by vulnerability assessment activities Quarterly.</b>		
	Fine tune, correct, and /or enhance as may be needed to address business requirements		Fine tune, correct, and /or enhance as may be needed to address business requirements		
	Correct/fix any system problems identified within the agreed service level		Correct/fix any system problems identified within the agreed service level		
	Monitor performance for efficiency		Monitor performance for efficiency		
<b>C.</b>	<b>Knowledge Transfer</b>	<b>C.</b>	<b>Knowledge Transfer</b>		
	1. Atleast twenty four (24) hours of training for each participant		1. Atleast twenty four (24) hours of training for each participant. <b>List of Trainings:</b>		



			<b>1. Oracle Database 12c: Administration</b> <b>2. Oracle Certified Expert, Oracle Database 12c: RAC and Grid Infrastructure Administrator</b>
<b>D.</b>	<b>Project Team Requirements</b>	<b>D.</b>	<b>Project Team Requirements</b>
	6. Technical Certification for the solution		<b>6. Technical Certification for the solution (project team)</b>

This Bid Bulletin No.1 shall form an integral part of the bidding documents.

  
**MILCAH CAPUNDAG**  
BAC Chairman