



**Bids and Awards Committee**

SUBJECT : **Bid Bulletin No. 1**

PROJECT No. : **2022-CIMS(053)-PB-0033**

PROJECT : **Supply, Delivery, Installation, Migration, and Support of Hyperconverged Infrastructure Platform**

DATE : **July 20, 2022**

This Bid Bulletin is hereby issued for the information and guidance of all prospective bidders. It shall form an integral part of the bidding documents issued earlier relative to above project.

**1. Section I. Invitation to Bid**

Provision	Original Provision	Provision, as amended
Item 2, page 8	“The CIC now invites bids for the above Procurement Project. Delivery of the Goods is required within forty-five (45) calendar days upon receipt of Notice to Proceed.  ...”	“The CIC now invites bids for the above Procurement Project. Delivery of the Goods is required within <u>sixty (60)</u> calendar days upon receipt of Notice to Proceed.  ...”
Item 7, page 9	Bids must be duly received by the BAC Secretariat through manual submission at the Credit Information Corporation Lobby, Exchange Corner Building, 107 V.A. Rufino Street corner Esteban St. Legaspi Village, Makati City on or before July 25, 2022; 10:00 A.M. Late bids shall not be accepted.	Bids must be duly received by the BAC Secretariat through manual submission at the Credit Information Corporation Lobby, Exchange Corner Building, 107 V.A. Rufino Street corner Esteban St. Legaspi Village, Makati City on or before <u>July 28, 2022; 10:00 A.M.</u> Late bids shall not be accepted.
Item 9, page 9	“Bid opening shall be on July 25, 2022; 10:30 A.M. at Credit Information Corporation, 4F, Exchange Corner Building, 107 V.A. Rufino Street corner Esteban St. Legaspi Village, Makati City and through video conferencing or webcasting via Zoom. Bids will be opened in the presence of the bidders’ representatives who choose to attend the activity. Bidders may witness the opening of the bids via Zoom or in person. One (1) representative per bidder will be allowed entry to the venue provided.  ...”	“Bid opening shall be on <u>July 28, 2022; 10:30 A.M.</u> at Credit Information Corporation, 4F, Exchange Corner Building, 107 V.A. Rufino Street corner Esteban St. Legaspi Village, Makati City and through video conferencing or webcasting via Zoom. Bids will be opened in the presence of the bidders’ representatives who choose to attend the activity. Bidders may witness the opening of the bids via Zoom or in person. One (1) representative per bidder will be allowed entry to the venue provided.  ...”

2. Section VI. Schedule of Requirements

Provision	Original Provision	Provision, as amended
Delivery Schedule, page 33	Within forty-five (45) calendar days upon receipt of the Notice to Proceed	Within <u>sixty (60)</u> calendar days upon receipt of the Notice to Proceed

3. Section VII. Technical Specifications

Provision	Original Provision	Provision, as amended
5.1, Item 3. Compute Nodes, pages 38-39	<p>“...  <ul style="list-style-type: none"> <li>Must have at least 12 TB 15K SAS HDD*</li> </ul> ...”</p>	<p>“...  <ul style="list-style-type: none"> <li>Must have at least 12 TB 15K SAS HDD*</li> </ul> <u>Note: 12 TB is an aggregate requirement (several disks); Each disk should have the minimum specification of 15K SAS HDD</u>  ...”</p>
5.1, Item 5. Top-of-rack switch /Connectivity, page 39	<p>“...  <ul style="list-style-type: none"> <li>The solution shall be able to integrate with CIC’s existing top of rack switches (10GE FortiSwitches) in a HA configuration setup. The Vendor must provide CAT-6 cables twice the number required in the setup for backup.”</li> </ul> ...”</p>	<p>“...  <ul style="list-style-type: none"> <li>The solution shall be able to integrate with CIC’s existing top of rack switches (10GE FortiSwitches) in a HA configuration setup. The Vendor must provide CAT-6 cables twice the number required in the setup for backup.</li> </ul> <u>Note: The minimum specification is 10G Copper”</u>  ...”</p>
5.3, Item 1. Vendor, page 42	<p>“  <ul style="list-style-type: none"> <li>The Vendor must be holding current certification of the following <ul style="list-style-type: none"> <li>ISO IEC 9001: Quality Management systems.</li> <li>ISO IEC 27001: Information Security Management systems.</li> </ul> </li> <li>The provider of the solution must have at least 5 product-certified engineers to support the proposed solution (Must provide Certificate)</li> </ul> ...”</p>	<p>“  <ul style="list-style-type: none"> <li>The Vendor must be holding current certification of the following <ul style="list-style-type: none"> <li>ISO IEC 9001: Quality Management systems.</li> <li>ISO IEC 27001: Information Security Management systems.</li> </ul> </li> </ul> <u>Note: For those already certified/re-certified but the Certificate is not yet issued by the Certifying Body, the vendor can submit an Attestation Certificate.</u>  <ul style="list-style-type: none"> <li>The provider of the solution must have at least 5 product-certified engineers to support the proposed solution (Must provide Certificate)</li> </ul> <u>Note: Out of the five (5) Technical Support Engineers, two (2) should be Product-Certified Engineers to support the proposed solution throughout the duration of the contract.</u>  ...”</p>

4. Attached as **Annex "A"** is the list of clarified issues raised by prospective bidders.

All other provisions not herein modified shall remain in full force and effect.

For your information and guidance.



**MARIA LOURDES L. RIFAREAL**  
BAC Chairperson

## CLARIFIED ISSUES

Provision	Query/ Clarification/ Request	Response
Technical Specifications For 3. Compute Nodes (page 39) - Must have at least 12 TB 15K SAS HDD	Requesting to lower this spec to 12TB 7.2K SAS HDD as this type of HDD only supports 7.2K RPM speed	Refer to Bid Bulletin No. 1
Technical Specifications For 4. Hypervisor flexibility (page 39)	May we know what your existing hypervisor licenses are?	VMware vSphere 6.7 with 8 CPU licenses
Technical Specifications VENDOR: The Vendor must be holding current certification of the following (Page 42)  ○ ISO IEC 9001: Quality Management systems.  ○ ISO IEC 27001: Information Security Management systems	Can we relax it to manufacturer certificate instead. This is also to open with the other prospective bidder that can also supply & Install the said solution.	Provision is retained.
Technical Specifications VENDOR: The provider of the solution must have at least 5 product-certified engineers to support the proposed solution (Must provide Certificate) ( Page 42)	Can we make it at least 2 Product Certified Engineers same number of Engineers required in Technical Support Engineers (Page 43)	Refer to Bid Bulletin No. 1
Technical Specifications Resiliency requirements “Disk components must be configured into raid groups of RAID 1, 5, or 10 whichever is applicable and appropriate to the workload)”	Can we provide a document stating an equivalent feature similar to the requirement such as software defined resilience factor?	The bidder can propose alternative document as long as it is equivalent or above the minimum requirement
Technical Specifications, Resiliency requirements “Setup and configuration of the disaster and recovery feature such as but not limited to replication between sites, backup, and restoration to CIC DR facility.	The HCI will be in a single location only which is Makati Site?	CIC main site (Makati site)
Technical Specifications Vendor Capacity Requirements “Provide certificates of Cyber Security and Privacy awareness and training attended by project staff.”	Is this is referring to the certificate of the personnel of the Service Provider?  Can they provide vendor specific certificate for any security solution, hypervisor solution or backup/storage solution?	Yes  The personnel of the Service Provider can provide certificates on cybersecurity and privacy awareness and training conducted by various entities or training provider.

<p>Technical Specifications</p> <p>Technical Requirements</p> <p>“The solution shall be able to integrate with CIC’s existing top of rack switches (10GE FortiSwitches) in a HA configuration setup. The Vendor must provide CAT-6 cables twice the number required in the setup for backup.”</p>	<p>May we know the port of the existing Top-of-Rack switch if it is 10G Copper or 10G Fiber? If 10G Fiber, we assume that we will provide Fiber cables instead of Cat6?</p>	<p>Refer to Bid Bulletin No. 1</p>				
<p>Technical Specifications</p> <p>Vendor Capacity Requirements</p> <p>“The Vendor must be holding current certification of the following”</p> <ul style="list-style-type: none"> <li>○ ISO IEC 9001: Quality Management systems.</li> <li>○ ISO IEC 27001: Information Security Management systems.</li> </ul>	<p>This has been answered already in Pre-Bid and got a positive response, can we provide an Attestation Certificate that we are already valid for Re-Certification and since we are just waiting for the certificate?</p>	<p>Refer to Bid Bulletin No. 1</p>				
<p>Schedule of Requirements</p> <table border="1" data-bbox="81 875 683 1088"> <thead> <tr> <th data-bbox="81 875 363 954">Description</th> <th data-bbox="368 875 683 954">Delivery Schedule</th> </tr> </thead> <tbody> <tr> <td data-bbox="81 960 363 1088">Supply, Delivery, Installation, Migration, and Support of Hyperconverged Infrastructure Platform</td> <td data-bbox="368 960 683 1088">Within forty-five (45) calendar days upon receipt of the Notice to Proceed</td> </tr> </tbody> </table>	Description	Delivery Schedule	Supply, Delivery, Installation, Migration, and Support of Hyperconverged Infrastructure Platform	Within forty-five (45) calendar days upon receipt of the Notice to Proceed	<p>Is this referring to delivery lead time only?</p> <p>If yes, we would like to ask if this can be adjusted to 60 days delivery lead time due to global chipset shortage.</p>	<p>Refer to Bid Bulletin No. 1</p>
Description	Delivery Schedule					
Supply, Delivery, Installation, Migration, and Support of Hyperconverged Infrastructure Platform	Within forty-five (45) calendar days upon receipt of the Notice to Proceed					
<p>Schedule for the Submission and Opening of Bids</p>	<p>May we request for at least 1 week extension of submission?</p>	<p>Refer to Bid Bulletin No. 1</p>				
<p>Technical Specifications</p> <p>Vendor Capacity Requirements</p> <p>“The Vendor must provide IT Service Management System or Information Security Management System toolkit to assist CIC improve IT and Information Security documentations. Likewise subscription from plan.io project management tool for five to assist the project team in the implementation of the project.”</p>	<p>Can we validate if this requirement only requires the Service Provider to provide subscription license from plan.io for five (5) personnel only?</p>	<p>The minimum requirement is for five (5) personnel subscription license from plan.io that can be shared by both CIC and Service Provider's personnel.</p>				

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