



**NOTICE OF AWARD**

October 25, 2023

**Mr. Andrew Augustus G. Francisco**  
Chief Finance Officer  
**i4 ASIA INCORPORATED**  
Unit 2014 Strata 100 Bldg., Ortigas Jr. Road  
Ortigas Center, Pasig City  
Phone: 0917-811-2105

Project No.: **2023-CIMS(025)-NPSVP-0032a**

Project: **Subscription of Helpdesk Solution - Blossom Plan and Estate Plan**

Dear Mr. Francisco:

We are pleased to notify you that the contract for Lot No. 1 of the above Project is hereby awarded to your firm in the total amount of **Six Hundred Sixty-Four Thousand, Nine and 03/100 (PhP664,009.03)**, Philippine Pesos, to wit:

Lot No.	Qty.	PARTICULARS	AMOUNT (VAT Inclusive)
1	53 Agents	<b>Subscription of Helpdesk Solution - Blossom Plan</b> <ul style="list-style-type: none"><li>- Annual subscription</li><li>- Blossom Plan</li><li>- Ticket Management Features</li><li>- Customer Management Features</li><li>- Helpdesk Automation</li><li>- Security</li><li>- SLA Management</li><li>- Ticket Forms</li><li>- Knowledge Base</li><li>- Reporting and Analysis</li><li>- Multichannel Support</li><li>- Integrated Game Mechanics</li><li>- Customizations</li><li>- Apps</li><li>- Mobile Customer Support</li><li>- 24x5 phone support</li><li>- 24x7 email support</li></ul>	PhP 664,009.03

If you have no correction to the content of this Notice, kindly affix your signature below to indicate your formal acceptance of the award.



**CREDIT INFORMATION**  
CORPORATION

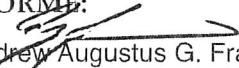
6F Exchange Corner Building  
107 V. A. Rufino Street corner Esteban  
St., Legaspi Village, Makati City 1229  
(02) 8-238-5900 | www.creditinfo.gov.ph

Very truly yours,

ATTY. BEN JOSHUA A. BALTAZAR  
President and CEO

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CONFORME:

  
Andrew Augustus G. Francisco

i4 Asia Incorporated

October 25, 2023

SIGNATURE OVER PRINTED NAME

COMPANY

DATE