



**NOTICE OF AWARD**

**October 20, 2022**

**Mr. Andrew Augustus Francisco**  
Chief Finance Officer  
**i4 ASIA INCORPORATED**  
Unit 2014 Strata 100 Bldg., F. Ortigas Jr. Road  
Ortigas Center, Pasig City  
Phone: (632) 8-631-2718

Project No.: **2022-CIMS(010&011)-NPSVP-0039a**

Project: **Subscription of Helpdesk Solution – Blossom Plan and Estate Plan**

Dear **Mr. Francisco**:

We are pleased to notify you that the contract of the above Project is hereby awarded to your firm in the total amount of **One Hundred Sixty-One Thousand, Two Hundred Forty-Three and 50/100 (PhP161,243.50)**, Philippine Pesos, to wit:

Lot No.	UOM	PARTICULARS	AMOUNT (VAT Inclusive)
2	5 Agents	<b>Subscription of Helpdesk Solution - Estate Plan</b>	<b>PhP 161,243.50</b>
		<ul style="list-style-type: none"> <li>- Annual subscription</li> <li>- Estate Plan</li> <li>- Ticket Management Features</li> <li>- Agent Productivity</li> <li>- Freddy (AI Engine)</li> <li>- Global Support</li> <li>- Customer Management Features</li> <li>- Reporting</li> <li>- Helpdesk Automation</li> <li>- SLA Management</li> <li>- Social Support</li> <li>- Collaboration</li> <li>- Ticket Forms</li> <li>- Self Service</li> <li>- Customizations</li> <li>- Change Management</li> <li>- Security</li> <li>- Apps</li> <li>- Mobile Customer Support</li> <li>- 24x5 phone support</li> <li>- 24x7 email support</li> </ul>	



**CREDIT INFORMATION**  
CORPORATION

6F Exchange Corner Building  
107 V. A. Rufino Street corner Esteban  
St., Legaspi Village, Makati City 1229  
(02) 8-236-5900 | www.creditinfo.gov.ph

If you have no correction to the content of this Notice, kindly affix your signature below to indicate your formal acceptance of the award.

Very truly yours,

  
**ATTY. BEN JOSHUA A. BALTAZAR**  
President and CEO

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CONFORME:

  
Andrew Francisco  
SIGNATURE OVER PRINTED NAME

i4 Asia Incorporated  
COMPANY

10/24/2022  
DATE